

## Dynamical Systems Innovation Lab, July 8-12, 2013



### Howard Gadlin

Dr. Howard Gadlin is the NIH Ombudsman and Director of the Center for Cooperative Resolution at the National Institutes of Health. He has held this position since the beginning of 1999, when the program was opened up to all NIH personnel. Before joining NIH, he served for 6 years as university ombudsman for the University of California, Los Angeles (UCLA). He was also director of the UCLA Conflict Mediation Program and co-director of the Center for the Study and Resolution of Interethnic/Interracial Conflict. Prior to moving to the West Coast, he spent 23 years at the University of Massachusetts, Amherst, where he was professor of psychology and served as University Ombudsman for the last 10 of those years.

An experienced mediator, trainer, and consultant, Howard has years of experience working with conflicts related to race, ethnicity, and gender, including sexual harassment. He is often called in as a consultant/mediator in “intractable” disputes. He has designed and conducted training programs internationally in dispute resolution, sexual harassment, and multicultural conflict. Howard is past President of the University and College Ombuds Association and of The Ombudsman Association (TOA). For 3 years he served as chair of the Ethics Committee of the Society of Professionals in Dispute Resolution. He currently is the Chairperson of the Coalition of Federal Ombudsmen. He has authored, among other writings, “Conflict, Cultural Differences, and the Culture of Racism,” and “Mediating Sexual Harassment.” He co-authored the recently published “On Neutrality: What an Organizational Ombudsman Might Want to Know” and was guest editor for a Negotiation Journal symposium entitled “The Many, Different, and Complex Roles Played by Ombudsmen in Dispute Resolution.”

Source: <http://ombudsman.nih.gov/aboutStaff.html>